

31th March 2020

Dear families,

Firstly, I would like to thank all of you for adhering to our guidelines put in place regarding visiting your loved ones during these exceptional circumstances.

However, following updated Government guidelines, we have had to review current arrangements and, as of 31/03/2020 we will not be able to allow any visitors to the Marillac.

I do understand how difficult this will be for you and your families and have not taken this decision lightly. It is essential that we take all measures within our control to ensure that the health of everyone at the Marillac Neurological Care Centre is protected. As previously stated, this has come directly from Government / Public Health England and is guidance that we have to follow.

To help you keep in touch we have the following in place:

- You will still be able to contact your unit by phone or email for any information on your loved ones.
- If you are able to make video calls (facetime or WhatsApp), please let us have your contact details so we can set this up.

Unit e-mails:

St Louise: Stlouises@marillac.co.uk

St Catherines: Stcatherines@marillac.co.uk

St Vincents: Stvincents@marillac.co.uk

For those relatives that attended training last week, thank you. We will contact you in the event of staffing reaching the critical level that we need your support.

Paul Dixon



Managing Director

Respect | Trust | Hope | Excellence | Dignity

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